SEYCHELLES REVENUE COMMISSION

Documentation - Version 1.0 February 2024



Seychelles Revenue Commission

How to pay customs documents via ePayment

For stakeholders

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Customs ePayment

This documentation introduces the new customs ePayment, allowing stakeholders (i.e. companies, declarants and individuals) to make secure and hassle-fee payment of their customs documents from the comfort of their premises or on the go, without the need to visit customs offices.

P.S.: All documents can still be paid using the current payment methods (cash, cheque, prepayment account,...).

1 How to pay a customs declaration via ePayment

1.1 Introduction

All import and export declarations can now be paid via customs ePayment. This section will explain and illustrate how to pay a declaration via ePayment. By completing the ePayment registration process, submitting the declaration, receiving a payment link to pay the lodged declaration, conducting the payment transaction, and receiving the transaction result and customs receipt.

1.2 ePayment Registration

To register in ePayment, stakeholders must send a registration email. This is accomplished by sending an email to "epayment@src.gov.sc" with the subject line "ePayment Registration Request" and the following in the email body:

Stakeholder type: ["Company", "Individual" or "Declarant"]

Stakeholder code (1): [Stakeholder code]

Stakeholder name: [Stakeholder name]

Fullname: [Fullname]

Address: is [Street], [City], [Country].

Email: [Email address].

Whatsapp number: [Whatsapp number].

Automatic ePayment (2): ["Always" or "Per Declaration"]

- (1) The "Stakeholder code" must be one of the following two cases: TIN for companies and declarants or NIN for individuals
- (2) The "Automatic ePayment" defines whether the companies or individuals are always willing to pay their declarations or not. This field must be one of the following two cases: "Always" can be used for companies and individuals or, "Per Declaration" can be used for companies, individuals and declarants

For example:

Stakeholder type: Company Stakeholder code: 123456789 Stakeholder name: John Company LTD Fullname: John Doe Billing address: Palm St., Victoria, Seychelles Email address: john.doe@johncompanyltd.com Whatsapp number: 002482000000 Automatic EPayment: Always Customs will review the registration request. Once approved, a verification email and verification whatsapp message are sent.

1. Verification email:

Figure 1 shows the verification email that the stakeholder receives.

| ly-To: epay | ment@src.gov.sc |
|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| john.doe@ | ijohncompanyltd.com |
| | |
| | |
| | |
| Dear Joh | n Company LTD, |
| The se | ychelles customs welcomes you to its e-payment online portal and wishes you an excellent experience. |
| This er join this c | nail is automated and aims to confirm that john.doe@johncompanyltd.com is yours and you are willing to ustoms e-service by paying all your declarations. |
| | Accept this request Reject this request |
| N.B.: | |
| 1) 2) 3) | At any time, you can change this email address. Your feedback should be received within the coming 24 hours. Should you require further clarification, please do not hesitate to contact us or to reply to this e-mail. |
| Custome | Division |



By clicking the "Accept this request" button, the stakeholder accepts to utilize this email address to receive the Customs ePayment messages and the below Figure 2 will be displayed.

By clicking the "Reject this request" button, the stakeholder rejects to utilize this email address to receive the Customs ePayment messages and the below Figure 3 will be displayed.



Figure 2: Accepted ePayment Registration Email



Figure 3: Rejected ePayment Registration Email

2. Verification whatsapp

Figure 4 shows the verification whatsapp message that the stakeholder receives.

| | 08:40 |
|------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dear I | Esteemed John Company LTD, |
| The Se you ar | eychelles customs welcomes you to its e-payment online portal and wishes n excellent experience. |
| This m you ar | nessage is automated and aims to confirm that 002482000000 is yours and re willing to join this customs e-service by paying all your declarations. |
| N.B: A | t any time you can modify or disable your e-service functionality |
| Accep id=G% xENPA BEvOI Kkza9 8E2%2 3w%2 | t: https://asycuda.egov.sc/EPaymentPhoneVerifier? 6252BfAsFdO0ptIc%252Bkq7j%252BeNaAu45Tn2XOwDNxFGqOmZg0n8sKq &FEq%252FAtuXRZofdGTsCXNPrSvtq5KodnrjKFhAOIeKdOIVbCvkS6X05sxckc J9IWzHeZXsA1bTZGDMt62I%252B4sLIMu58vIGGZkPgixAC5CZLXKCumRJjLq mMEyEe7OX4%252F5yFdd5Hu5Gw%252FG8nSCHC8XebKHx4gQY%252F7E 252FpPNmpmqDu0EAxJISLGhHtZ%252Fm8DRSGJ6NeqvGwz14PeezJ6n6bw 53D%253D |
| Reject id=G% xENPA BEvOI qKkza E2joV | : https://asycuda.egov.sc/EPaymentPhoneVerifier? 6252BfAsFdO0ptIc%252Bkq7j%252BeNaAu45Tn2XOwDNxFGqOmZg0n8sKq VFEq%252FAtuXRZofdGTsCXNPrSvtq5KodnrjKFhAOIeKdOIVbCvk56X05sxckc J9IWzHeZXsA1bTZGDMt62I%252B4sLIMu58vIKgYZrT4OJ6OAkHOPZhEOaXL 9mMEyEe7OX4%252F5yFjjxd0r5kDFRwMMd583XFtk4BFuH6wyft9j61F21jTN DWQ6cPnOeFjhVNygA6NeqvGwz14PeezJ6n6bw3w%253D%253D 09:20 |
| | |

Figure 4: ePayment Registration Verification Whatsapp

P.S.: If the links in the Whatsapp message aren't clickable, the stakeholder has to add the Customs phone number to its contact list.

By clicking the link next to "Accept", the stakeholder accepts to utilize this whatsapp number to receive the Customs ePayment messages and the below Figure 5 will be displayed.

By clicking the link next to "Reject", the stakeholder rejects to utilize this whatsapp number to receive the Customs ePayment messages and the below Figure 6 will be displayed.



Figure 5: Accepted ePayment Registration Whatsapp



Figure 6: Rejected ePayment Registration Whatsapp

The other cases that may occur during email and whatsapp number verification are shown in <u>Append A -</u> <u>ePayment Registration Result Message</u>

1.3 Declaration Lodgment

To benefit from the Customs ePayment application, one of the below two codes should be mentioned in the deferred payment field (Figure 7 – field 48) of the declaration:

- 1. ECOM: Means that a company or an individual are going to pay this declaration
- 2. EDEC: Means that a declarant is going to pay this declaration

N.B.: The deferred payment field may remain empty or can contain one the below values:

- ECOM
- EDEC (1)
- Prepayment account for the company or declarant

(1) EDEC is allowed only if the company or individual doesn't want to always pay their declarations. For more information please refer to <u>ePayment Registration</u> and <u>Appendix B – Declaration Deferred</u> <u>Payment field usage</u>.

The Figure 7 and Figure 8 show a declaration for the consignee "John Company LTD" willing to pay its declaration ("ECOM" in field 48) having the "amount currently to be paid" equal to 18,167.54 SCR.

| | p | | | | | | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------|-----------|-----------------|---------|----------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | i 🖤 💼 🚍 | 🔄 🛃 🗎 | × | H | 0 | | |) 🖻 (| | 15 % |
| ASYCUDA | | | | | | | | | | |
| | | | | | | | | A | OFFICE C | OF DESTINATION |
| | | | | | 1 | DEC | LARA | TION | CAC | _ |
| 2 Exporter | NIN/TIN | No. | | | IM | 4 | | A | irport Ca | eference |
| sulasul | | | | | 3 Forms | 5 | | | | |
| | | | | | 1 | _1 | C Nhe | M | anifest | |
| | | | | | 5 items | 1 | | packages 10 | 2024 | TESTEPA |
| 8 Consignee | NIN/TIN TIN | No. 123 | 456789 | | 9 Finan | cial | | | No. | |
| John Compa | any LTD | | | | D I | | | | | |
| Sample Aud | | | | | | | | | | |
| | | | | | | | Τ | | 12 Valu | ue details |
| 14 Declarant | | No. 987 | 654321 | | 15 Cou | ntry of | expor | + | I — | 15 C.E.Code |
| Sample Dec | larant | NO | | | Italy | | | | | aj ^{IT} bj |
| Sample Add | iress 1 | | | | 16 Cou Italy | ntry of | f origin | 1 | | 17 Country of des Sevenelles |
| 18 Identity and na | tionality of means of t | ansport at arrival | | 19 Ctr. | 20 Deli | very t | erms | | | |
| SFASDF | | | SZ | | CIF | sd | lfa | | | |
| | | | | | 22 Curr USD | ency | & total | amount in | voiced 1,000.00 | 23 Exch. rate 13.95580 |
| | | 27 Place of disc | harge | | 28 Fina | ncial | and ba | anking data | Bank | Code |
| | | SEZ Mat | te Island Seyc | helles lı | Terms | of pay | ment | | | |
| 20.055 | | 130 LOC. OF GOODS | NDF. OF PI | eces | | | | | | |
| 29 Office of entry SCAC Airp | ort Cargo | LOC05 | | | | | | | | |
| 29 Office of entry SCAC Airp Marks and numb | ort Cargo ers - Number and kind | LOC05 | | | | 32 It | em | 33 Comm | odity code | |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages | ort Cargo ers - Number and kind sdafsf | LOC05 | | | | 32 lt | em 1 No. | 33 Commo 8703233 34 Ctv. ori | odity code 9 a. Code | 000 |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind | ort Cargo ers - Number and kind sdafsf 10 1A | LOC05 | | | | 32 lt | em 1 No. | 33 Commo 8703233 34 Cty. ori al | g. Code | 000 35 Gross mass (|
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind | ort Cargo ers - Number and kind sdafsf 10 1A Drum, | LOC05 | | | | 32 lt | em 1 No. | 33 Common 8703233 34 Cty. ori a) 11 37 PROCE 4000 | g. Code bl | 000 35 Gross mass (38 Net mass (kg) |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind | ort Cargo ers - Number and kind sdafsf 10 1A Drum, | LOC05 | | | | 32 lt | em 1 No. | 33 Commo 8703233 34 Cty. ori al IT 37 PROCE 4000 40 Summa | g. Code bl DURE 000 ary declar | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle w | ort Cargo ers - Number and kind sdafsf 10 1A Drum, vith spark-ignition e | LOC05 steel | capicity >2000 | cc but n | not >3000 | 32 ltr | em 1 No. | 33 Comme 8703233 34 Cty. ori al IT 37 PROCE 4000 40 Summa | g. Code bl DURE 000 ary declar | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle w car | ort Cargo ers - Number and kind sdafsf 10 1A Drum, vith spark-ignition e | LOC05 | capicity >2000 | cc but n | ot >3000 | 32 lte | em 1 No. | 33 Commo 8703233 34 Cty. ori aj IT 37 PROCE 4000 40 Summa 41 Supple | g. Code g. Code bj DURE 000 ary declar mentary u | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc units 42 Item P 1.000 |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle w car Permit No. A 0.00+0.00+ | ort Cargo ers - Number and kind sdafsf | LOC05 | capicity >2000 | cc but n | not >3000 | 32 ltd | em 1 No. | 33 Commo 8703233 34 Cty. ori al IT 37 PROCE 4000 40 Summo 41 Supple NM | g. Code g. Code b DURE 000 mentary u | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc units 1.000 A.I. Code |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle w car Permit No. A 0.00+0.00+ A.D. | ort Cargo ers - Number and kind sdafsf 10 1A Drum, vith spark-ignition e NIP2022-1 0.00+0.00-0.00 | LOC05 | capicity >2000 | cc but n | oot >3000 | 32 ltd | em 1 No. | 33 Comm 8703233 34 Cty. ori aj IT 37 PROCE 4000 40 Summ: 41 Supple NM | g. Code g. Code bl DURE 000 ary declar mentary u | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc units 42 Item P 1.000 42 Item P |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle v car Permit No. A 0.00+0.00+ A.D. | ort Cargo ers - Number and kind sdafsf | LOC05 | capicity >2000 | cc but n | ot >3000 | 32 ltd | em No. No. | 33 Commo 8703233 34 Cty. ori al 17 37 PROCE 4000 40 Summo 41 Supple NM | g. Code g. Code bj DURE 000 ary declar mentary u mentary u | 000 35 Gross mass (35 Gross mass (38 Net mass (kg) 38 Net mass (kg) 42 Item P 1.000 42 Item P A.I. Code 4 46 Statist |
| 29 Office of entry SCAC Airp Marks and numb Marks & no of packages Nbr & Kind Other vehicle w car Permit No. A 0.00+0.00+ A.D. | ort Cargo ers - Number and kind sdafsf 10 1A Drum, vith spark-ignition e NP2022-1 0.00+0.00-0.00 | LOC05 steel ngine of cylinder | capicity >2000 | cc but n | ot >3000 | 32 ltd | em 1 No. | 33 Comm 8703233 34 Cty. ori aj IT 37 PROCE 4000 40 Summ: 41 Supple NM 411/fis Weit | g. Code g. Code bj DURE 000 ary declar mentary u | 000 35 Gross mass (38 Net mass (kg) ation / Previous dc inits 42 Item P 1.000 A.I. Code 46 Statist 49 Identification |

Figure 7: Declaration general segment and deferred payment field

| | 2 | | | | | | | | | | 100 % |
|--------------|--------------------------|--------------|------------------------|---------------|-----------|-------|--------------|-------------------------|----------------|-------------|-------|
| | | | | | | | | | | | |
| Mode ACCO | of payment UNT PAYMEN | T | Account number ECOM | R | Receipt n | umber | and date | | Statement numb | er and date | |
| Items | taxes | | | | | Glob | al taxes | | | | |
| CD | Customs Du | ty | | | 0.00 | 20 | Documenta | tion Charge | | 25.00 | |
| EXC | Excise Taxe | | | 13,9 | 955.80 | | | | | | |
| VAT | Value Addeo | Tax | | 4,1 | 186.74 | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | Г | | Total Glob | al Tayes | 25.00 | ו ו |
| | | | | | | | | Total Item | s Taxes | 18,142.54 | |
| | | | | | | | | Total Othe | r Taxes | 0.00 | |
| | | | | | | | Total asses | sed <u>amount for</u> (| he declaration | 18,167.54 | |
| | | | | | | < | Amount cur | rently to be paid | : | 18,167.54 | > |
| | | | | | | L | | | | | |
| .A.D. | Val. Note | Asmt. Notice | Query, Form | Att. Doc. Sca | n. Doc. | ASV | V Scan. Doc. | Other taxes | | | |

Figure 8: Declaration - amount currently to be paid

When a declaration with deferred payment ECOM or EDEC is ready to be paid, a payment link will be sent via Email (Figure 9) and WhatsApp (Figure 10) to the relevant stakeholder.

Declaration E-Payment Notification

epayment@src.gov.sc <epayment@src.gov.sc> Reply-To: epayment@src.gov.sc To: john.doe@johncompanyltd.com

Dear John Comany LTD,

Please note that your declaration SCAC-2024-C-25 is ready to be paid using the following link

https://asycuda.egov.sc/EPayment?id=870n%2Bc378IgfTWS8w3ORnG7vPiJ04Z67I TctmZRDTsMjOeeSfvIg96rPzCgAHJx108IsGKUYLqOyDDm%2F%2Btpcsu%2Ff9rK3uVYJ81h4CVyigtWU8hqxsZX 7oEfVyv9rhAy1

Best regards

Figure 9: Declaration ePayment Notification Email



Figure 10: Declaration ePayment Notification Whatsapp

P.S.: If the links in the WhatsApp message aren't clickable, adding the phone number to the contact list should resolve the issue.

1.4 Payment Process

Upon clicking the payment link (Figure 9 or Figure 10), a webpage is opened (Figure 11) and contains:

- The declaration information,
- Total amount to be paid,
- "Proceed to payment" button,
- "Cancel" button

The amount shown in the Figure 11 represents the current total amount to be paid (i.e., it is automatically updated if the taxes change after a declaration modification or in case a late payment penalty has increased due to a delay in paying an excise declaration).



Figure 11: Declaration Payment

By clicking the "Proceed to payment" button, the stakeholder will be redirected to the payment page (Figure 12) where the credit card information will be filled.

By clicking the "Cancel payment", the stakeholder will abort the payment of the declaration.

| Payment Details | s 🔒 | Your Order |
|--------------------|-----------------------------------------------------------------------------------------|------------------------------|
| Card Type * | * Required field | Total amount 18,167.54 Rs |
| Card Number * | | |
| Expiration Month * | Month Vear * Year Vear Vear Vear Vear Vear Vear Vear V | |
| CVN * | This code is a three or four digit number printed on the back or front of credit cards. | |
| Cancel | Pay | |

Figure 12: Payment page

By clicking the button "Pay", the stakeholder will initiate the payment process.

By clicking the button "Cancel", the stakeholder will cancel the payment of the declaration

| Card Type | Card Type owned the stakeholder. The following card types are supported: Visa, Mastercard, American Express, Discover, Diners Club, Carte Blanche, JCB, EnRoute, JAL, Maestro UK Domestic, Nicos, Delta, Visa Electron, Dankort, Laser, Cartes Bancaires, Carta Si, Maestro International, GE Capital Money UK, Hipercard, Orico, Elo, PrivateLabel, mada. |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Card Number | Card Number |
| Expiration Month | Expiration Month of the card |
| Expiration Year | Expiration Year of the card |
| CVN | CVN on the back or front of the card |

1.5 Transaction Result and Customs Receipt

After clicking "Pay" (Figure 12), the payment process will be initiated, and the following occurs:

- 1. The transaction loading page is displayed (Figure 13) then,
- 2. The payment result will be displayed (Figure 14).



Figure 13: Transaction loading page

| Transaction Processing × | + | | - | | × |
|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------|---|-------|---|
| ÷ → C · asycuda:egov.sc/E | Payment | | 0 | Guest | ÷ |
| | | | | | |
| | | | | | |
| | CDC | | | | |
| | Seychelles Revenue Commission | | | | |
| | | | | | _ |
| Transaction success | ful | | | | |
| | | | | | |
| Reference number: SCAC-2024-0 | 2-25-1712827056301 | | | | |
| Reference number: SCAC-2024-C Customs Receipt: SCAC 2024 R | 2-25-1712827056301 32 | | | | |
| Reference number: SCAC-2024-C Customs Receipt: SCAC 2024 R Amount: 18,167.54 SCR | 2-25-1712827056301 | | | | |
| Reference number: SCAC-2024-C Customs Receipt: SCAC 2024 R Amount: 18,167.54 SCR N.B.: Your payment receipt will be | c-25-1712827056301 32 sent via whatsapp and email. | | | | |
| Reference number: SCAC-2024-C Customs Receipt: SCAC 2024 R Amount: 18,167.54 SCR N.B.: Your payment receipt will be | c-25-1712827056301 32 sent via whatsapp and email. | | | | |

Figure 14: Transaction Result

N.B.:

- a. No money will be deducted from the stakeholder's card in case an error occurs during the payment.
- b. If the payment is successful, the declaration is paid and the correspondent customs receipt is sent to the stakeholder via Email (Figure 15) and WhatsApp (Figure 16)
- c. Figure 17 shows that customs receipt.
- d. Please refer to <u>Appendix C</u> for the different ePayment transaction results.





| SRC Customs Whatsapp Last seen today at 13:01 | (III ~ Q, |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| | |
| Dear John Company LTD, | |
| Please note that your declaration SCAC-2024-C-2 following link | 5 is ready to be paid using the |
| https://asycuda.egov.sc/EPayment? id=870n%2Bc378lgfTWS8w3ORnG7vPiJ04Z67lTctr x1O8lsGKUYLqOyDDm%2F%2Btpcsu%2Ff9rK3uV1 v9rhAy1 | mZRDTsMjOeeSfvlg96rPzCgAHJ YJ81h4CVyigtWU8hqxsZX7oEfVy |
| | 13:12 |
| Receipt-SCAC-2024-C-25-1712827056 301.pdf 1 page + PDF + 29 k8 | • |
| | |
| + Type a message | |
| | |

Figure 16: Customs receipt sent via whatsapp

Seychelles Revenue Commission Customs Division



Payment Receipt Assessed Cash Receipt number: 2024 R 32 Issued on: 11/04/2024 Custom office: SCAC - Airport Cargo This receipt is delivered to: Declarant: 987654321 John Company LTD Company: 123456789 Sample Address 1 Declarant reference Registration Reference Model Assessed Amount 2024 EPAY SCAC 2024 C 25 IM 4 18,167.54 Total collected for declarations 18,167.54

Means of payment Bank Assessed Amount Reference 70 Plastic Money SCAC-2024-C-25-1712827056301 18,167.54 18,167.54 Total amount collected (SCR) Breakdown of taxes Tax code Assessed Amount Tax name 20 Documentation Charge 25.00 Excise Taxe EXC 13,955.80 CD Customs Duty 0.00 VAT Value Added Tax 4,186.74

I the undersigned, head of the custom office Airport Cargo acknowledge that I received the sum of 18,167.54 SCR.

Figure 17: Customs receipt for declaration

2 How to pay a pending slip via ePayment

2.1 Introduction

Express courier imports with invoice values ranging from 3000 SCR to 5000 SCR are now eligible for customs ePayment. This section outlines the steps to the ePayment of a pending slip. By providing necessary information to customs, receiving the payment link, completing the payment process, and obtaining the transaction result and customs receipt.

2.2 Stakeholder information to Customs

After getting a notification from the express courier of the registration of a pending slip, the stakeholder needs to send an email to <u>aircargoexamination@src.gov.sc</u> containing the following information:

Copy of ID card Copy of pending slip Telephone Number WhatsApp Number (if different from the Telephone Number) E-Mail address Complete copy of Invoices and Freight details.

2.3 Payment Link

When a pending slip with invoice value between 3000 SCR and 5000 SCR is ready to be paid, a payment link will be sent via Email and WhatsApp (Figure 18) to the relevant stakeholder.

| - | | |
|-------------------------------------------|--------------------------------------|---|
| | | |
| SCAC_2024_1.pdf | | |
| 1 page + PDF + 665 kB | | |
| | 16:18 | |
| Dear M. Sample Name, | | |
| | C 2024 DC 4 1 | |
| For your attention. Your pending slip SCA | C 2024 PS 1 is now ready for payment | |
| and the amount is 250.00 Sec. Kindly use | the following link to pay. | |
| https://asycuda.egov.sc/EPayment? | | |
| id=870n%2Bc378lgfTWS8w3ORnE4ll97Hl | McvXGHI1UY0iDDRCVo3AGSiUILa7bJe% | |
| 2FA0p2eAJNO3pyQQyhIOwY2eokzC9fCg. | IN%2FuuthNRK03IHhRiU8hqxsZX7oEfVy | |
| v9rhAy1 | | |
| Best regards, | | |
| Air Cargo Examination Unit | | |
| Customs Division | | |
| Seychelles Revenue Commission | | |
| Tel.: (+248) 429 4904 | | |
| Tel.: (+248) 429 4998 | | |
| Email: aircargoexamination@src.gov.sc | 16:18 | |
| | | |
|) + Type a message | | |
| | | Ť |

Figure 18: Pending Slip Ready to be paid whatsapp message

P.S.: If the links in the Whatsapp message aren't clickable, the stakeholder has to add the Customs phone number to its contact list.

2.4 Payment Process

Upon clicking the payment link (Figure 18), a web page is opened (Figure 19) and contains:

- The pending slip information,
- Total amount to be paid,
- "Proceed to payment" button,
- "Cancel" button to disregard the payment

The amount shown in Figure 19 represents the total amount to be paid (i.e., it is automatically updated if the taxes change after a pending slip modification).

| S Customs | Pending Slip EPayment × + | - 🗆 X |
|------------|----------------------------------------------------|--------------------|
| - > C | asycuda.egov.sc/EPayment?id=870n%2Bc378lgfTWS8w3OR | RnE4 🔲 🕲 Guest : |
| | | |
| | Seychelles Revenue Commission | |
| Referen | ce number: SCAC 2024 PS 1 | |
| Consign | iee: | |
| Sample Nam | e | |
| Pending S | lip Taxes | |
| Code | Description | Amount |
| 20 VAT | VAT | 25.00 225.00 |
| | | Total: 250.00 |
| Cancel pag | yment | Proceed to payment |
| | | |
| | | |
| | | |



By clicking the "Proceed to payment" button, the stakeholder will be redirected to the payment page (Figure 20) where the credit card information will be filled.

By clicking the "Cancel payment", the stakeholder will abort the payment of the pending slip.

| Payment Accepta | ance × + | - □ > |
|--------------------|-----------------------------------------------------------------------------------------|---------------------------|
| → C | | Guest |
| | | |
| Payment Details | s 🔒 | Your Order |
| Card Type * | * Required field | Total amount 250.00 Rs |
| Card Number * | | |
| Expiration Month * | Month V Expiration Year Vear Vear Vear | |
| CVN * | This code is a three or four digit number printed on the back or front of credit cards. | |
| Cancel | Pay | |

Figure 20: Payment page

By clicking the button "Pay", the stakeholder will initiate the payment process.

By clicking the button "Cancel", the stakeholder will cancel the payment of the pending slip.

| Card Type | Card Type owned the stakeholder. The following card types are supported: Visa, Mastercard, American Express, Discover, Diners Club, Carte Blanche, JCB, EnRoute, JAL, Maestro UK Domestic, Nicos, Delta, Visa Electron, Dankort, Laser, Cartes Bancaires, Carta Si, Maestro International, GE Capital Money UK, Hipercard, Orico, Elo, PrivateLabel, mada. |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Card Number | Card Number |
| Expiration Month | Expiration Month of the card |
| Expiration Year | Expiration Year of the card |
| CVN | CVN on the back or front of the card |

2.5 Transaction Result and Customs Receipt

After clicking "Pay" (Figure 20), the payment process will be initiated, and the following occurs:

- 1. The transaction loading page is displayed (Figure 21) then,
- 2. The payment result will be displayed (Figure 22).



Figure 21: Transaction loading page



Figure 22: Transaction result

N.B.:

- a. No money will be deducted from the stakeholder's card in case an error occurs during the payment.
- b. If the payment is successful, the pending slip is paid and the correspondent customs receipt is sent to the stakeholder via Email (Figure 23) and WhatsApp (Figure 24).
- c. Figure 25 shows that customs receipt.
- d. Please refer to <u>Appendix C</u> for the different ePayment transaction results.



Figure 23: Customs receipt sent via email

| | Customs Whatsapp een today at 16:16 | (I I · ·) Q | : |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------|
| and | he amount is 250.00 SCR. Kindly use the following link to pay: | | S:N: |
| http: id=8 FA0p 9rhA | ://localhost/EPayment? 70n%2Bc378IgfTWS8w3ORnE4II97HMcvXGHI1UY0iDDRCVo3AGSiUILa7bJe%2 2eAJNO3pyQQyhlOwY2eokzC9fCgJN%2FuuthNRK03IHhRiU8hqxsZX7oEfVyv y1 | | |
| Best Air C | regards, argo Examination Unit | | |
| Cust Seyc Tel.: | oms Division nelles Revenue Commission + 248) 429 4904 + 248) 429 4908 | | |
| Tel.: | 16:18 | | |
| | | | |
| | Receipt-SCAC-2024-PS-1-171283 | | |
| | 1 page • PDF • 28 kB | | |
| | 1 page • PDF • 28 kB | | |

Figure 24: Customs receipt sent via whatsapp

| | | | | SIL |
|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------|----------------------|-------------------------------------------------------------------|
| | Paymen | t Receipt | | Seychelles Revenue Commis |
| | Other C | operations | | |
| Receipt number: 2 | 2024 R 34 | Issued on: | 11/04/2024 | |
| Custom office: | SCAC - Airport Cargo | | | |
| This receipt is deliv | ered to: | | | |
| | | Declarant: | | |
| Sample Name | | Company: | | |
| Palm St. | | | | |
| Palm St. | Reference | | | Amount paid |
| Paim St. Transaction 20 Documentation | Reference SCAC 2024 PS | 1 | | Amount paid |
| Paim St. Transaction 20 Documentation VAT VAT | Reference SCAC 2024 PS SCAC 2024 PS | 1 | | Amount paid 25.00 225.00 |
| Paim St. Transaction 20 Documentation VAT VAT | Reference SCAC 2024 PS SCAC 2024 PS SCAC 2024 PS Total | 1 1 collected for other | payments | Amount paid 25.00 225.00 250.00 |
| Paim St. Transaction 20 Documentation VAT VAT Means of payment | Reference SCAC 2024 PS BCAC 2024 PS Total Reference | 1 1 collected for other Ban | payments k | Amount paid 25.00 225.00 250.00 Amount paid |
| Paim St. Transaction 20 Documentation VAT VAT Means of payment 70 Plastic Money | Reference SCAC 2024 PS BCAC 2024 PS Total Reference SCAC-2024-PS- | 1 1 collected for other Ban 1-1712838152267 | payments k | Amount paid 25.00 225.00 250.00 Amount paid 250.00 |

I the undersigned, head of the custom office Airport Cargo acknowledge that I received the sum of 250.00 SCR.

Figure 25: Customs receipt for pending slip

3 How to pay a storage fee via ePayment

3.1 Introduction

All imported items sent via express courier that remain in the air cargo customs storage facility for more than the grace period are subject to a daily storage fee. This fee can now be paid via ePayment.

3.2 Payment Link

When a storage fee is ready to be paid, a payment link will be sent via Email and Whatsapp (Figure 26) to the relevant stakeholder.

P.S: The email and phone number that were provided in the <u>Pending Slip Stakeholder Information to</u> <u>Customs</u> will be used to send that payment link.

| | Today at 16:44 | | N MANY LES |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|------------|
| PDF | Receipt-SCAC-2024-PS-1-1712838152 267.pdf 1 page + PDF + 28 kB | • | |
| | 1 | 6:26 | |
| Dear M. | Sample Name, | | |
| https://a id=870n %2Fy5n 7oEfVyv | auention, rour storage ree SCAC 2024 ; junt is 80.00 SCR. Kindly use the followin asycuda.egov.sc/EPayment? 1%2Bc378lgfTWS8w3ORnCu3aY5z8yv800 r7639%2FaFN2cGb6lt7m%2BDG3KElvD0 /9rhAy1 | G7Kgh7BqUVWhAd%2BKFqqwlGB 88HfUX%2FfSRUirdqujOeU8hqxsZX | |
| Best reg | Jards, | | |
| Air Carg | io Examination Unit s Division | | |
| Seychell Tel.: (+24 | les Revenue Commission 48) 429 4904 48) 429 4908 | | |
| Email: ai | ircargoexamination@src.gov.sc | 16:44 | |
| | | | |
| | _ | | |

Figure 26: Storage Fee ready to be paid message

P.S.: If the links in the Whatsapp message aren't clickable, the stakeholder has to add the Customs phone number to its contact list.

3.3 Payment Process

Upon clicking the payment link (Figure 26), a webpage is opened (Figure 27) and it contains

- The storage fee information,
- Total amount to be paid,
- "Proceed to payment" button
- "Cancel payment" button

| ✓ S Customs Storage Fee EPayment × + | - 🗆 × |
|------------------------------------------------|--------------------|
| ← → C saycuda.egov.sc/EPayment?id=870n%2Bc378I | ☆ 坐 🛯 🥥 : |
| | |
| Seychelles Revenue Commission | |
| Reference Number: SCAC 2024 SF 1 | |
| Consignee: | |
| Sample Name | |
| Storage Fee | |
| CodeDescription25Rent | Amount 80.00 |
| | Total: 80.00 |
| Cancel payment | Proceed to payment |

Figure 27: Storage fee details

By clicking the "Proceed to payment" button, the stakeholder will be redirected to the payment page (Figure 28) where the credit card information will be filled.

By clicking the "Cancel payment", the stakeholder will abort the payment of the storage fee.

| | | SR | С | | | |
|--------------------|---------------|----------------------|------------------|------------------|--------------------------|---|
| | | Seychelies Revenue C | ammission | | | |
| Payment Details | a ₽ | | | Your Ord | ler | |
| | | | * Required field | | | |
| Card Type * | | | ~ | Total amou 8(| ^{nt}).00 Rs | |
| Card Number * | | | | | | J |
| Expiration Month * | Month V Expir | ation Year * | Year 🗸 | | | |
| Cancel | | | Pay | | | |

Figure 28: Payment page

By clicking the button "Pay", the stakeholder will initiate the payment process.

By clicking the button "Cancel", the stakeholder will cancel the payment of the storage fee.

| Card Type | Card Type owned the stakeholder. The following card types are supported: Visa, Mastercard, American Express, Discover, Diners Club, Carte Blanche, JCB, EnRoute, JAL, Maestro UK Domestic, Nicos, Delta, Visa Electron, Dankort, Laser, Cartes Bancaires, Carta Si, Maestro International, GE Capital Money UK, Hipercard, Orico, Elo, PrivateLabel, mada. |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Card Number | Card Number |
| Expiration Month | Expiration Month of the card |
| Expiration Year | Expiration Year of the card |
| CVN | CVN on the back or front of the card |

3.4 Transaction Result and Customs Receipt

After clicking "Pay", the payment process will be initiated, and the following occurs:

- 1. The transaction loading page is displayed (Figure 29) then,
- 2. The payment result will be displayed (Figure 30).



Figure 29: Transaction loading page



Figure 30: Transaction result

N.B.:

- a. No money will be deducted from the stakeholder's card in case an error occurs during the payment.
- b. If the payment is successful, the storage fee is paid and the correspondent customs receipt is sent to the stakeholder via Email (Figure 31) and WhatsApp (Figure 32).
- c. Figure 33 shows that customs receipt.
- d. Please refer to <u>Appendix C</u> for the different ePayment transaction results.

Receipt for transaction SCAC-2024-SF-1-1711432414918

epayment@src.gov.sc <epayment@src.gov.sc> Reply-To: epayment@src.gov.sc To: samplename@example.com

Dear Sample Name,

Please find attached your payment receipt for the storage fee SCAC 2024 SF 1

Best regards

Receipt-SCAC-2024-SF-1-1711432414918.pdf 29K





Figure 32: Customs receipt sent via whatsapp

| | Payment Rec | eipt | | |
|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------|----------------------|-------------------------------------------------------|
| | Other Operat | tions | | |
| Receipt number: | 2024 R 35 | Issued on: | 11/04/2024 | |
| Custom office: | SCAC - Airport Cargo | | | |
| This receipt is de | livered to: | | | |
| | | | | |
| | | Declarant: | | |
| ample Name Palm St. Pransaction | Reference | Declarant: Company: | | Amount paid |
| Sample Name Palm St. Transaction 25 Rent | Reference SCAC 2024 SF 1 | Declarant: Company: | | Amount paid 80.00 |
| Sample Name Palm St. Transaction 25 Rent | Reference SCAC 2024 SF 1 Total colle | Declarant: Company: | payments | Amount paid 80.00 80.00 |
| Sample Name Palm St. Fransaction 25 Rent Means of payment | Reference SCAC 2024 SF 1 Total colle Reference | Declarant: Company: ected for other Ban | payments k | Amount paid 80.00 80.00 Amount paid |
| Sample Name Palm St. Transaction 25 Rent Means of payment 70 Plastic Money | Reference SCAC 2024 SF 1 Total colle Reference SCAC-2024-SF-1-17114 | Declarant: Company: ected for other Ban 132414918 | payments k | Amount paid 80.00 80.00 Amount paid 80.00 |

Figure 33: Customs receipt for storage fee

4 Appendix

4.1 Appendix A - ePayment Registration Result Messages

In case the email was already accepted and "Accept this request" is clicked a second time, the following web page is displayed:



In case the email was already rejected and "Reject this request" is clicked a second time, the following web page is displayed:



In case the phone number was already accepted and "Accept" link is clicked a second time, the following web page is displayed:



In case the phone number was already rejected and the "Reject" link is clicked a second time, the following web page is displayed:



4.2 Appendix B - Declaration Deferred Payment field usage

The following table illustrates the declaration deferred payment validation rules based on the ePayment registration:

| Company or Individual Declarant | Not Registered in ePayment or Didn't confirm email or whatsapp | Always pay declaration via ePayment | Per declaration (Sometimes pay declaration via ePayment) |
|-------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Not Registered in ePayment or Didn't confirm email or whastapp | Using ECOM and EDEC is denied Prepayment account for company or declaration is allowed Leaving the field blank is allowed | Using ECOM is allowed Using EDEC is denied Using company prepayment is allowed Using declarant prepayment account is denied Leaving the field blank is allowed | Using ECOM is allowed Using company prepayment is allowed Using declarant prepayment account is allowed Leaving the field blank is allowed |
| Per declaration (Sometimes pay declaration via ePayment) | Using ECOM is denied Using EDEC is allowed Using company prepayment is allowed Using declarant prepayment account is allowed Leaving the field blank is allowed | Using ECOM is allowed Using EDEC is denied Using company prepayment is allowed Using declarant prepayment account is denied Leaving the field blank is allowed | Using ECOM is allowed Using EDEC is allowed Using company prepayment is allowed Using declarant prepayment account is allowed Leaving the field blank is allowed |

1. In case the company or individual is not registered in ePayment (i.e. the stakeholder didn't send a registration email as per <u>EPayment Registration</u>) the following message is shown in case ECOM is used:

| < ₽ | | 罕 🔝 🚍 🞑 | | R 🔛 🛛 | | R 📬 🖉 🗖 | | 2 | | 100 % |
|---------------------------------------------------------------------------------|----------------------|--------------------------------------|-------------------------|-----------------------------|--------------|---------------------------------------------|-------------------------------|-----------------------|---------------------------|-----------------------------|
| | Other v | vehicle with spark-ign | ition engine of cylinde | er capicity >2000cc b | ut no | t>3000cc | 4000 40 Summa 41 Supple | 000 ary declaratio | on / Previou | 200.0 Is docum |
| 44 Add. info Documents Produced Certificates and autho- rization | Permit 0. A.D. | No. AIP2022-1 00+0.00+0.00+0.00-0 | .00 | | | | NM 41 Miss Weit | 1.00 nebeff units | 00 A.I. Code 46 Sta | 1, 45 Adj tistical va |
| 47 Calcul- ation of taxes | Type CD EXC | Tax base 13,955.80 13,955.80 | Rate 0.00 100.00 | Amount 0.00 13,955.80 | MP 1 1 | 48 Deferred paym ECOM B ACCOUNTING DE | ent TAILS | 49 | Identificat | ion of wa |
| | | | | | | | | | | ੇ ਦਾ ਹ |
| TOP | iges or: Invalio | i account code. Cons | ignee not regisrered l | in epayment. | | 10101-00101-00200 | | | | |

a. In case of an import declaration:

b. In case of an export declaration:

| Detail | led Declara | tion - New | [2024] | | | | | | | | | | | | d X |
|---------|------------------------|----------------------|---------------------|---------------------|-----------------|---------------|--------|---------------|-------------------|------------|----------------|-------------|------------------------|----------|------|
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| | | | | Drum, steel | | | | | 37 PROCED 1000 | OURE | 38 Net | t mass (I | <g) 200.000</g) | 39 Quota | |
| | | Other ve | hicle with spark-ig | nition engine of cy | linder capicity | >2000cc but n | ot >30 | 00cc | 40 Summa | ry decia | ration | Previous | document | L 3/L | _ |
| 44 | 4 Add. info | car Permit N | o. AEP2022-1 | | | | | | 41 Suppler | nentary | units 1.000 | 42 Item | Price 1,000. | .00 | |
| | Documents Produced | A.D. | 0-0.00 | | | | | | | | A.I | . Code | | | |
| | and autho- rization | | | | | | | | 41 Misa Waite | ebeff unit | ts | 46 Stati | stical value | 13,955.8 | 10 |
| 47 | 7 Calcul- ation of | Туре | Tax base | Rate | Amount | MP | ECO | м | | | 49 Ide | entificatio | on of wareh | iouse | |
| | taxes | | | | | | BAC | COUNTING DE | TAILS | | | | | | - 81 |
| | Mes | sages rror: Inval | id account code. F | xporter not registe | ered in epayme | nt. | | | | | | | S 5r ⊠ | ī | - |
| | STOP | | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | | | |
| - | | | N | | | 0.00 | Tota | l declaration | _ | | : | 25.00 s | CR | | |
| | | 50 Princi | pal | No. | | | Sign | ature | C O | FFICE OF | DEPAR | TURE | | | |
| S.A.D. | Val. Note | Asmt. | Notice Query. I | orm Att. Doc. | Scan. Doc. | ASW Scan. [| Doc. | Other taxes | | | | | | | |

2. In case the declarant is not registered in ePayment (i.e. stakeholder didn't send a registration email as per <u>EPayment Registration</u>) the following message is shown in case EDEC is used:

| tailed D | eclaration - New [202 | 4] | | | | | | | | o de Q |
|----------|------------------------|-------------------------|------------------------|-------|-------------------|-------------|-----------------|------------|--------------------|----------|
| Edit V | 'iew Help | | | | | | | | | |
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| | | | | | | 4000 | 000 | | 200.000 | |
| | | | | | | 40 Summ | arv declaration | / Previou | us document | S/L |
| Other | vehicle with spark-ign | ition engine of cylinde | er capicity >2000cc b | ut no | ot >3000cc | | | | | |
| car | | | | | | 41 Supple | mentary units | 42 Iter | n Price | 43 V.M |
| Permit | t No. AIP2022-1 | | | | | NM | 1.00 | 0 | 1,000.00 | co |
| 0 | .00+0.00+0.00+0.00-0 | .00 | | | | | | A.I. Code | 45 Adjustme | nt |
| A.D. | | | | | | | | | | 1.0 |
| | | | | | | 41 Miss Wei | tebeff units | 46 Sta | tistical value | |
| | | | | | | | | _ | | 13,955.8 |
| Туре | Tax base | Rate | Amount | MP | 48 Deferred paym | ent | 491 | dentificat | ion of warehou | se |
| CD | 13,955.80 | 0.00 | 0.00 | 1 | EDEC | | | | | |
| EXC | 13,955.80 | 100.00 | 13,955.80 | 1 | B ACCOUNTING DE | TAILS | | | | |
| | Messages | | | | | | | | | ੂ ਸੂਬ ਤਿ |
| | Error: Invalid accou | int code. Declarant no | of registered in epayn | nent | | | | | seenenenenenenenen | |
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| STOP | | | | | | | | | | |
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| - L | | | | | | | | | | |
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| | | | | | | | | | | |
| 50 Prin | | No. | | | Signature | ; c | OFFICE OF DEP. | ARTURE | | |
| | | | | | | | | | | |
| 0 V: | al. Note Asmt. Notic | ce Query, Form | Att. Doc. Scan. Do | C. | ASW Scan. Doc. | Other t | axes | | | |

- 3. In case the company or individual didn't verify both email and whatsapp numbers (i.e. stakeholder didn't accept enrollment in ePayment as stated as stated in <u>EPayment Registration</u>) the following message is shown in case ECOM is used:
 - a. In case of an import declaration:

| Detailed Decla | ration - Ne | w [2024] | | | | | | | | | | | " 🛛 🖾 |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|------------------------|-----------------------------------------|------------|----------------------------------------------------------------|-------|---------|--------|--------------------|-------------|--------------|-------------------------------|
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| 44 Add. inf Documen Produced Certificat and author rization | Car 41 Supplementary units 42 Item Price 42 14 Add. info Documentary units 1,000.00 1,000.00 Produced Certificates and autho- rization 0.00+0.00+0.00+0.00-0.00 Al. Code 45 Adjustment 41 Min WaiteSeff units 46 Statistical value 13 | | | | | | | | | | | 43 \ nent | /.M. code 1.00 55.80 |
| 47 Calcul- ation of taxes | Type CD EXC VAT | Tax base 13,955.80 13,955.80 27,911.60 | Rate 0.00 100.00 15.00 | Amount 0.00 13,955.80 4,186.74 | MP 1 1 1 1 | 48 Deferred paym ECOM B ACCOUNTING DE Mode of payment | TAILS | ACCOUNT | 49 Ide | entificatio ENT | on of wareh | ouse | |
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| S.A.D. Val. No | ote Asm | nt. Notice Query. Fo | orm Att. Doc. So | can. Doc. ASW Sca | an. D | oc. Other taxes | | | | | | | |

b. In case of an export declaration:

| tailed Declarat | ion - Nev | v [2024] | | | | | | | | | r, 10, 10, 10, 10, 10, 10, 10, 10, 10, 10 |
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| | Other v | ehicle with spark | ignition engine of cyli | 40 Summary declaration / Previous document | | | | | | | |
| | car | | | | | | 41 Suppler | mentary | units | 42 Item Price | |
| 44 Add. info | Permit | No. AEP2022-1 | l | | | | NM | | 1.000 | 1,000 | .00 |
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| and autho- rization | | | | | | | 41 Iviisa Wuite | eləeff unit | ts | 46 Statistical value | 13,955.80 |
| 47 Calcul- | Туре | Tax base | Rate | Amount | MP | FCOM | | | 49 Ide | ntification of wareh | nouse |
| taxes | | | | | | | | | I | v | |
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| | | | rotar | | | | | | | | |
| | | | | | | Total declaration | | | | 25.00 SCR | |
| | 50 Princ | cipal | No. | | | Signature | C C | OFFICE OF | F DEPAR | TURE | |
| | | | 1 | | | | | | | | |

4. In case the declarant didn't verify both email and whatsapp numbers (i.e. stakeholder didn't accept enrollment in ePayment as stated in <u>EPayment Registration</u>) the following message is shown in case EDEC is used in an import declaration:

| | ed Declaration - N | ew [2024] | | | | | | | | | | ្មុធ្រួ | |
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| Oth | Other vehicle with spark-ignition engine of cylinder capicity >2000cc but not >3000cc | | | | | | | | | | | | |
| car | r | | | | | | 41 Sup | plementary u | inits | 42 Item | Price | 43 V.M. | |
| Per | rmit No. AIP20 | 22-1 | | | | | NM | 1 | 1.000 | | 1,000.00 | code | |
| | 0.00+0.00+0.00 | +0.00-0.00 | | | | | | | A.I. | Code | 45 Adjustmer | nt | |
| A.D | D. | | | | | | | | | | | 1.00 | |
| | | | | | | | 41 Misa V | Vuitebeff units | 3 | 46 Stati | stical value | | |
| | | | | | | | | | | | | 13,955.80 | |
| Тур | pe Tax base | Rate | | Amount | MP | 48 Deferred paym | ent | | 49 Ide | ntificatio | n of warehous | se | |
| CD |) 13, | 955.80 | 0.00 | 0.00 | 1 | EDEC | | | | | | | |
| EX | C 13, | 955.80 | 100.00 | 13,955.80 | 1 | B ACCOUNTING DE | TAILS | | | | | | |
| Messages Error: Invalid account code. Declarant epayment registration is not active. | | | | | | | | | | | | | |
| | Error: Invali | d account code. | Declarant ep | ayment registration | is no | t active. | | | | | | | |
| | Error: Invali | d account code. | | ayment registration 10, 14ट.उप | is no | t active. | | | 18,16 | 7.54 \$ | CR | | |
| | Error: Invali | d account code. | | ayment registration | is no | t active. Total declaration | | | 18,16 | 7.54 s | CR | | |
| 50 1 | Error: Invali | d account code. | | ayment registration | is no | t active. Total declaration Signature | | C OFFICE OF | 18,16 DEPAR | 7.54 S | CR | | |
| 50 1 | Error: Invali | d account code. Total No. | | ro, rec.34 | is no | t active. Total declaration Signature | | C OFFICE OF | 18,16 DEPAR | 7.54 S | CR | | |

- 5. In case, the company or individual verified both email and whatsapp (i.e. stakeholder accepted enrollment in ePayment by accepting both email and whatsapp as stated in <u>EPayment Registration</u>) and the stakeholder chose to always pay via email payment the following errors are shown in case:
 - a. EDEC is used in an import declaration:

| | car | 🎔 🔝 🖨 🔍 | | | | 1 🖍 ն 🗆 | 41 Supplementary | units | 42 Item | Price | 100 % | |
|---------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|--|--|-----------|------------------|-------------------|---------|------------------------------------------|-------|--|
| 44 Add. info Documents Produced Certificates and autho- | Permi 0 A.D. | t No. <u>AIP2022-1</u> 1.00+0.00+0.00+0.00-0 | .00 | | | | NM | 1.000 A.I s | Code | 1,000.00 45 Adjustmer stical value | 1.00 | |
| rization 47 Calcul- ation of taxes | Type CD EXC VAT | Image: state | | | | | | | | | | |
| Messages | | | | | | | | | | | | |
| | 50 Prir | ncipal sented by | No | | | Signature | C OFFICE OF | DEPAR | TURE | | | |

b. EDEC is used in an export declaration:

| etailed Declarat Edit View H | ion - Ne [.] Ielp | w [2024] | | | | | | | | 5 P. 19 |
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| 4/ Calcul- ation of | туре | Tax base | Rate | Amount | MP | EDEC | | 49 Identi | Tication of warehous | se |
| taxes | | | - | | | B ACCOUNTING E | ETAILS | <u> </u> | | |
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| 51 Intended | | | | | | | • | | | |

c. Declarant prepayment/credit account is used is an import declaration:

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| | car | | | | | | 41 Sup | oplementary | units 42 | Item Price | 43 V.M. |
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d. Declarant prepayment/credit account is used is an export declaration:

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| | | car | | | | | | 41 Sup | plementary units | 42 Item | n Price | | |
| | 44 Add. info | Permit | t No. AEP2022 | 2-1 | | | NM | 1.00 | 0 | 1,000.00 | | | |
| | Produced | 0 | .00-0.00 | | | | | A.I. Code | | | | | |
| | Certificates and autho- rization | A.D. | | | | 41 Ivriisa \ | Nuitelaeff units | 46 Stat | istical value | 3 955 80 | | | |
| | 47 Calcul- | Type | Tax base | Rate | Amount | MP | | | 491 | lentificati | on of warehous | e | - |
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| | taxes | | | | | | B ACCOUNTING | DETAILS | | | | | |
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| | Err | or: Inva | lid account code. | Account not owned by | / exporter. | | | | | | | | |
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4.3 Appendix C - Different ePayment Transaction Results

In case the payment result is not shown immediately the following web page is shown and the result of will transaction will be received by email and whatsapp:

| ~ @ |) Transacti | on Processing | × | + | | | | - | | × |
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| | | | | Seyc | helles Revenu | e Commission | | | | _ |
| Refe | erence n | umber: SCAC | -2024-C- | 249-17 | 1283201 | 0490 | | | | |
| Tha | nk you fo | or using the cu | ustoms ep | aymen | t services | S. | | | | |
| You | will soor | n receive an e | mail and | a whats | app rega | arding the r | esult of ye | our trar | nsaction | |
| Your | transac | tion will be sh | ortly proc | cessed. | | | | | | |
| | | | | | | | | | | |



If the transaction fails the following web page is shown (the message differs depending on the case):