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## PRESS RELEASE

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### **SRC AND PARTNERS JOINS TOGETHER TO ENHANCE SERVICES DURING FESTIVE SEASON**

To increase efficiency during the peak festive season, the Seaport and Airport Cargo Section respectively of the Seychelles Revenue Commission's (SRC) Customs Division, have this December started to extend their opening hours to meet the expected increase in cargo demand and clearance.

With the support of Land Marine Limited and the Seychelles Ports Authority (SPA), effective immediately until Thursday 29 December 2022, the SRC Seaport operations will remain open from 8am to 3.45am for processing of bills of entry, cashier service and clearance of cargo; and will also be extended to Saturdays until 17 December and on Friday 23 and 30 December respectively from 8am to midday.

The revised opening hours is expected to facilitate the clearance of all consignments routed in the Green, Red, Yellow and Blue channel, whilst all consignments routed in the Red channel will be based on an appointment basis only.

Importers are thus advised to contact the Customs Examination Unit on 4293789, 2804821, 2823018 or email [seaportexamination@src.gov.sc](mailto:seaportexamination@src.gov.sc) to book their appointment for break bulk or groupage cargo in the shed provided every 15 minutes, clearance of 20ft containers set every 1 to 3 hours and 40ft containers every 1 to 6 hours. Importers and clearing agents will be notified via an SMS text message of the date and time of their appointment once confirmed by the Seaport Operations team. For clearance of one or two line items on the Bill of Entry, the importer will be contacted directly by Customs.

In regards to services offered at the Airport Cargo Terminal, since 1 December 2022, SRC offices including cashier service have been operating during lunchtime and until 3.30pm on weekdays to facilitate clearance of cargo. The offices including cashier service at this location will also remain open on Saturday 10 and 17 December 2022 and on Friday 23 and 30 December respectively as from 8.15am until 11.30am to cater for the expected increase in cargo arrivals.

Importers and clearing agents are being urged to make use of the pre-lodgment services for bill of entry and the prepayment facility, in addition to ensuring all necessary documents such as the landing and import permit amongst others are in order to avoid any inconveniences. Importers are also requested to have adequate transportation on site to remove all cargo in one go once released.

The Seychelles Revenue Commission, Land Marine Limited, Seychelles Ports Authority (SPA) and Air Seychelles count on the support of all importers in adhering to the mentioned procedures and timelines of operations during this busy period for a faster and seamless service.

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For more information, please contact the undersigned:

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